



FAKE NEWS

& HATE

SPEECH

debunking fake news



UNDERSTAND
HOW PEOPLE
FORM THEIR
OPINIONS:
PEERS,
EMOTIONS,
TRUST



TAKE THEIR
CONCERNS
SERIOUSLY,
DON'T TALK
DOWN



SEEK
SOMETHING IN
COMMON



START WITH
FACTS (NOT
SAYING 'THIS IS
A MYTH')



SHOW WHERE
YOU GET YOUR
INFORMATION



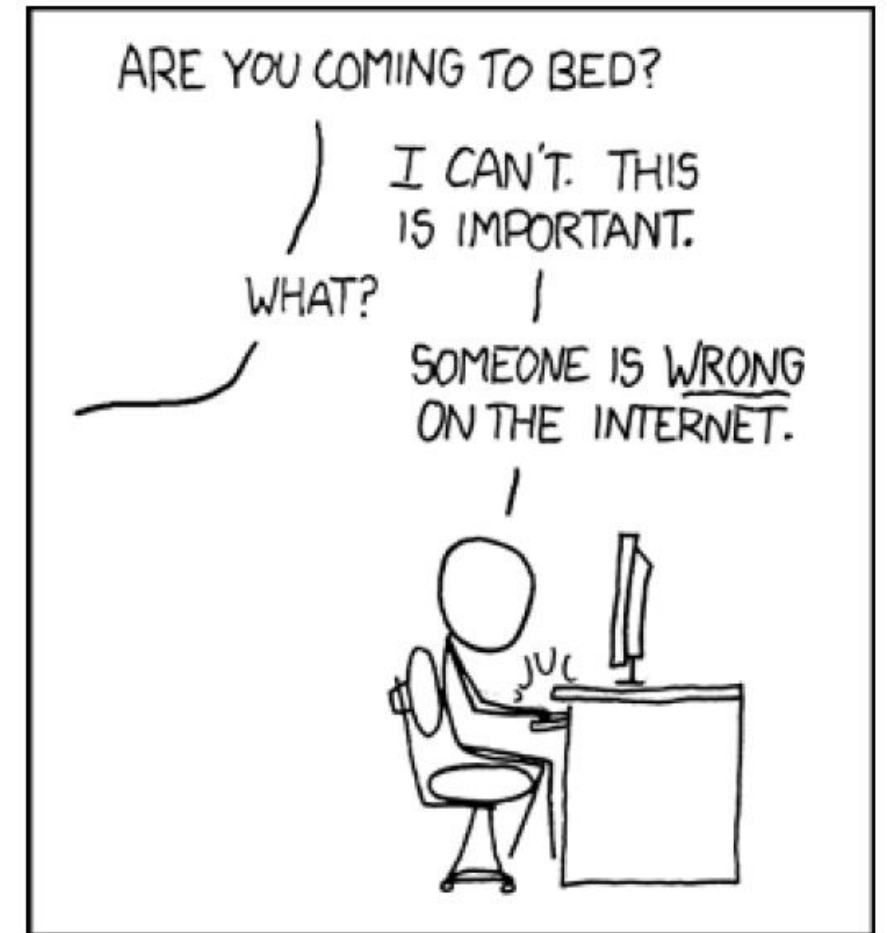
EXPOSE
STRATEGIES OF
'MERCHANTS OF
DOUBT'
SUCH AS
CHERRYPICKIN
G, STRAW MAN
ARGUMENTS, ...



**"WE DON'T
KNOW"** IS AN
OKAY ANSWER



TIP: WAAROM
IEDEREEN
ALTIJD GELIJK
HEEFT' BY
RUBEN MERSCH



Coping with hate speech

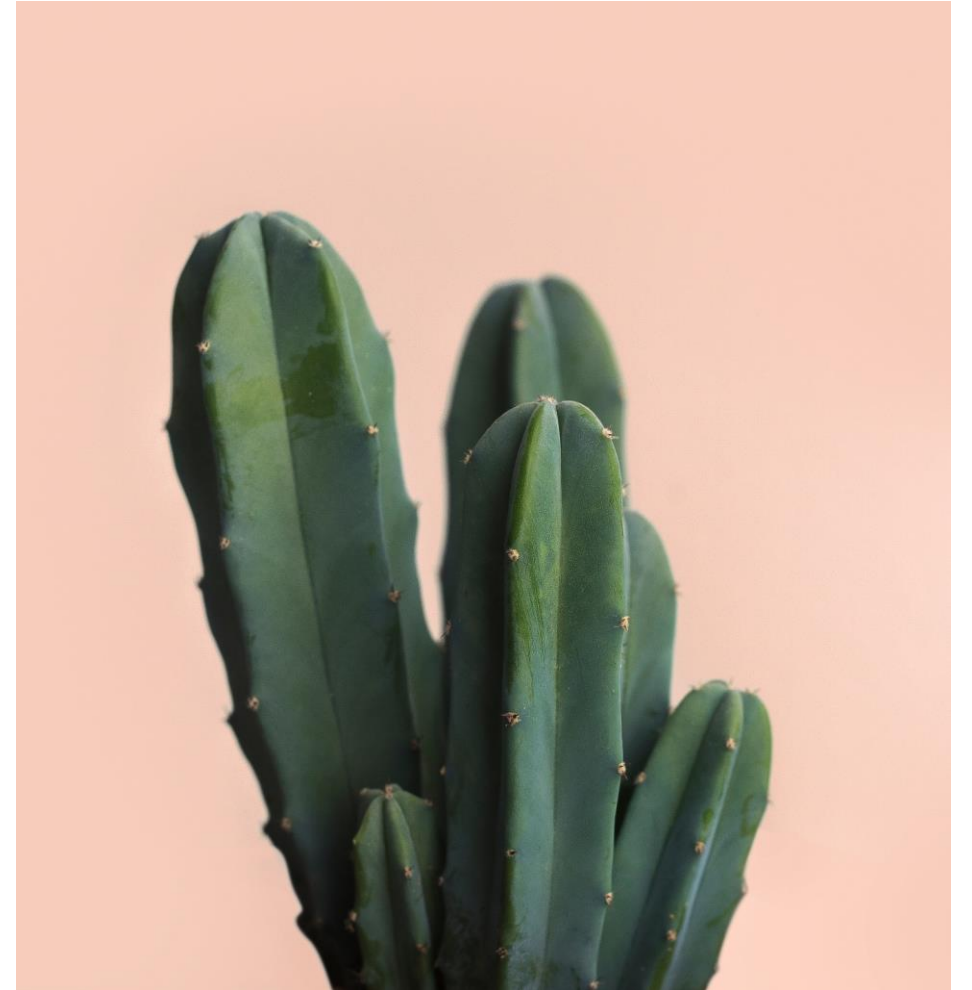
Responding is good, but not too impulsive

Don't take it personally

Don't share incorrect information

Don't reply with accusatory messages

Value positive messages and comments



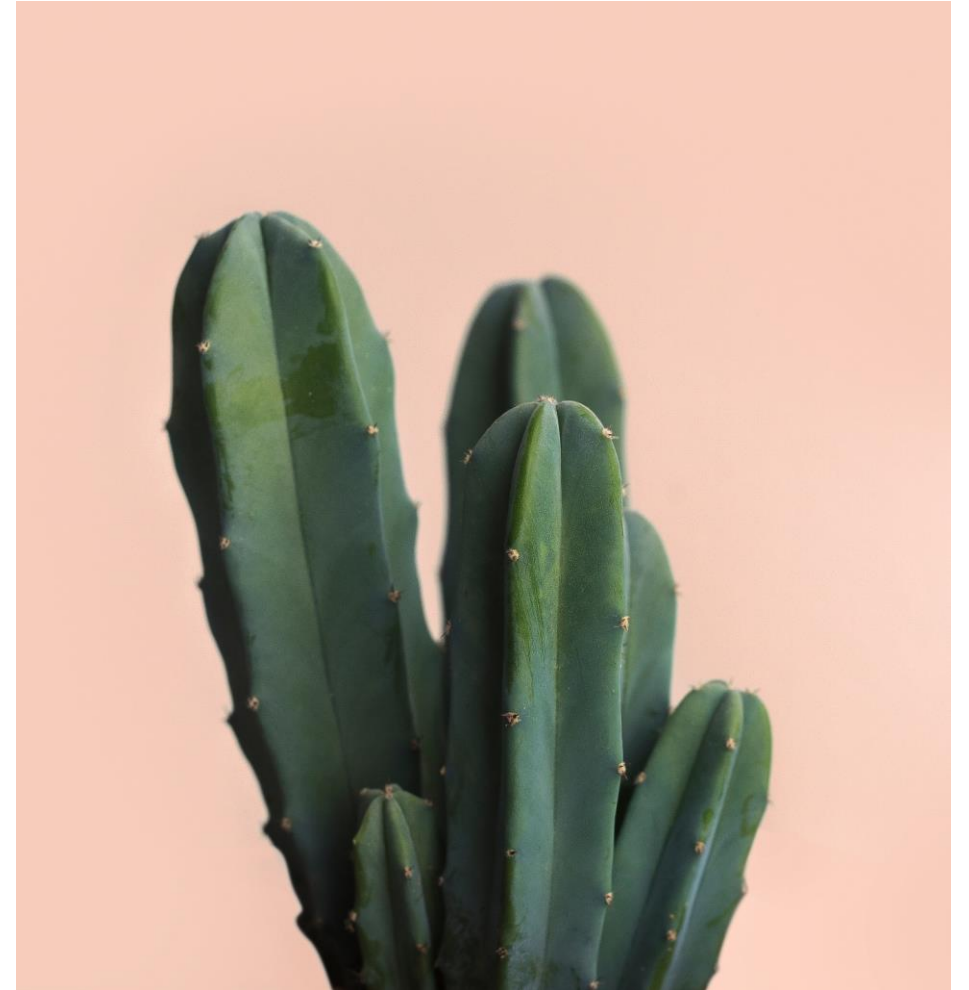
Coping with hate speech

Coping tactics for online bagger

- **Deny**
- **Confront**
 - If someone politely disagrees, reply. It can make for an **interesting debate** and an acquaintance for life
 - If a message contains false information, try to provide the **correct** information in your response
- **Block**
 - If there are abusive, nasty or rude comments
 - Signal the hate message to the administrator of the social media channel

Very personal: **set your own limit**

- There is no *one size fits all* method
- Choose the best response for each situation



Coping with hate speech

If you **doubt** whether something is socially acceptable

- **Consult** with colleagues and/or loved ones. What feels borderless online for one person may not be for another

If you feel that **personal boundaries** are being crossed

- Do not hesitate and **choose for your own mental health**
- Even if this would mean closing your X-account for a while

Does it involve **criminal facts?**
(e.g., death threats)

- Notify the police, Unia or the Institute for Gender Equality. File a complaint and provide the official authorities with all possible information (e.g., screenshot)

Coping with hate speech



Nog vragen?

Mail naar haatspraak@stad.gent 

Gratis workshops 'omgaan met online haatspraak'

<https://stad.gent/nl/samenleven-welzijn-gezondheid/nieuws-evenementen/gratis-workshops-omgaan-met-online-haatspraak>